

AmeriCorps VISTA Member of the Year

Allison Hrovat

Wisconsin Association of Free & Charitable Clinics

Governor's
Service Awards



Allison Hrovat has truly embodied the spirit of the AmeriCorps VISTA program during her service with the Wisconsin Association of Free & Charitable Clinics at the Vida Medical Clinic in Appleton. Her service has been vital to their efforts to offer support to uninsured and underinsured residents of Wisconsin, especially with care for women who are pregnant or just had a baby.

Having told her supervisors she liked to be busy, they certainly honored that request and Allison has delivered tangible results throughout her service by working on projects that expanded access and programming in the Fox Valley. She has undertaken numerous large projects including updating the clinics quality improvement and risk management policies and procedures to match federal guidelines, developing a data retrieval protocol to gather and analyze clinical statistics as efficiently as possible, and integrating new technologies into clinic workflow to increase efficiency, communication, and patient ease.



Having a heart for research, Allison was able to utilize this passion and greatly impact her site. In her time serving thus far, Allison has improved clinic efficiency and workflow for over 640 patient visits and 975 services. As part of these efforts, she developed data gathering tools for efficient collection and analysis of medical clinic statistics. Additionally, Allison digitalized the nurses' annual training tracking and found continuing education sources to fill gaps in the clinic's staff training.

Allison also had a significant impact on Vida Medical Clinic partnering with the Wisconsin's Well Woman program, which helps women who have little or no health insurance get screenings for breast and cervical cancers. Thanks to her service, 32 cervical cancer screenings and 27 breast cancer screenings have been performed, 25 outreach events discussing women's health options have been held, and 216 female patients have received 1-on-1 education on STDs, cervical cancer and breast cancer.

In addition to developing data tools to help serve patients and helping to expand screening and health education, Allison had a significant impact on the outreach efforts by the clinic. She implemented an automated online scheduling system for all outreach initiatives, and she developed and created educational resources and outreach plans. During her service, Allison was able to completely restructure the clinic's youth outreach program and has helped them reach 1,800 students. Many of youth and young adults have been coming to the clinic, as they have been able to get information and have access to a nurse to answer many of their questions when they have been in crisis or facing difficult situations

When describing the impact her service, Connor Doppler from the Wisconsin Association of Free & Charitable Clinics explains that "Allison has fully embraced the AmeriCorps VISTA mission of improving lives and strengthening her community through her service, and that thanks to Allison's service, residents of Wisconsin can get affordable healthcare which helps keep people out of poverty."

